

★★★★★ by Pamela Barnes on 2019-10-13

Went not knowing what type of glasses to get and that would like nice and Nick found a pair that was perfect. Thanks Nick

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ramon Simon on 2019-10-10

Awesome

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Steven Fein on 2019-10-05

great selections of frames, excellent service and knowledge staff

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Alvin Parham on 2019-10-05

Fast service

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sheyi Idowa on 2019-10-05

Customer service was fantastic. She was very patient and took her time to discuss the different shapes and recommended which one will fit me best. I enjoyed my time there and will definitely be doing business with them going forward.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Paul Butler on 2019-09-18

I love Eye Elegance, especially the Montrose location. They are helpful and take care of their customers. Sonja (Squeak) is one of the best in the business. She has an eye for what looks good on you, and, what's more, she is honest when she feels something isn't working. What more could anyone ask for in an eye care professional? I give Eye Elegance my highest recommendation.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sheila Turner on 2019-08-26

Eye Elegance has the best service and the best selection of high-end frames! They are awesome to work with!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lynn Colvin on 2019-08-25

Always excellent service and knowledgeable people to help. Honest assessments of how different frames look and help with any concerns. I am a repeat customer and will continue to be!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-08-25

Nick knows whet he is doing.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mark Decker on 2019-08-25

Hugo was remarkably knowledgeable, patient and helpful. Great experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Susan Bramlette on 2019-08-24

I have been a client of Eye Elegance for more than 20 years. They have offered superior service every time!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ronald Huffaker on 2019-08-17

Selection and service is always the best!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Niel Morgan on 2019-08-10

Always great service

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carol Frankel on 2019-08-05

I always get great service with Hugo. We are happy customers.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Margaret Kirby on 2019-07-30

They have beautiful cool frames and impeccable taste and service. I've always loved my glasses I've purchased from them!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda De Caro on 2019-07-28

Always efficient and helpful. I have been using this store for sometime and have complete confidence in all the staff They are always happy to resolve all problems concerning my spectacles. Excellent choice of frames, staff are very knowledgeable.

NPS:

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★★★★★ by Anon on 2019-07-22

It was late on a Saturday afternoon but did not matter to Hugo. He took his time and was so patient even though it was almost closing time. He asked me a few questions about my current frames, looked at my face and immediately picked out a pair of glasses that I never would have selected for myself. I love the frames and excited to receive them in a few weeks.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-07-18

Hugo and the woman who also works there are top notch. They both have an eye for line, proportion, color, and a good sense of style for frames and customer. I have only worked with hugo, and i especially appreciate Hugo's precision and attention to every detail. It's like finding a great doctor, you never want to go anywhere else.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Matthew Lai on 2019-07-15

Nice style and brands. Coco the relationship manager allows you to chose frames quietly. Please give him a pat on his back for me.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rob Scheinerman on 2019-07-01

Friendly and helpful.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-06-21

Best service and selection of glasses in Houston

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Saleem Ali on 2019-06-18

the sales associate (Chelsea) was very helpful during our sales transaction, helped us choose the right pair .

NPS:

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★★★★★ by Anon on 2019-06-13

As always, great service, expert staff, awesome products!

NPS:

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★★★★★ by Anon on 2019-06-07

Great selection and incredible support from the staff; Hugo is very knowledgeable and was a tremendous help getting the right frames for me! Thanks!

NPS:

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★★★★★ by Karen Rozzell on 2019-05-31

Superior helpful service!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-05-17

I got one pair of regular glasses, and one pair of sunglasses earlier this week. I am getting another pair today! These guys are professional, creative, and know their products well. Hugo helped us fo the most part, and he could not have provided a better experience.

NPS:

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★★★★★ by Donnie Goodwin on 2019-05-16

Very helpful

NPS:

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★★★★★ by Rebecca Saade on 2019-05-15

Great service

NPS:

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★★★★★ by April O'Connell on 2019-05-11

Excellent service will look forward to new glasses

NPS:

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★★★★★ by Cherrill Farmsworth on 2019-05-06

Beautiful frame choices with a very talented staff for fitting and help with selections. The best in Houston by far.

NPS:

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★★★★★ by Michael Reckles on 2019-05-05

Hugo did a great job!

NPS:

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★★★★★ by Anon on 2019-05-04

The staff who work at this location are professional and knowledgeable. I will continue to purchase my glasses at Eye Elegance.

NPS:

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★★★★★ by Danielle Sieger on 2019-05-04

Hugo was fantastic and so patient when it came to finding me the perfect pair of new glasses and sunglasses. I will definitely be coming here in the future thanks to the excellent customer service and the wide selection of glasses they carry.

NPS:

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★★★★★ by Paul Tyllick on 2019-05-01

Staff was attentive, knowledgeable, and helpful. I have 2 great pairs of glasses on the way.

NPS:

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★★★★★ by Myra Pullin on 2019-04-25

Very helpful and knowledgeable about what fits my face, etc. Great selection of eye wear.

NPS:

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★★★★★ by Anon on 2019-04-21

Adriana is great!

NPS:

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★★★★★ by Trujillo Francisco on 2019-04-17

Adrianna is such a joy To work with. She is very knowledgeable and has very good recommendations. She really takes care of me.

NPS:

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★★★★★ by Donna Winfrey on 2019-04-16

Hugo listened to what I wanted in my new glasses and made several on point recommendations that resulted in the beautiful, uniquely me framed I purchased.

NPS:

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★★★★★ by Joshua Brown on 2019-04-02

Great service and everyone was very helpful in helping my nephew select the right glasses.

NPS:

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★★★★★ by Tony Jones on 2019-03-23

AWESOME

NPS:

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★★★★★ by Tony Jones on 2019-03-23

Just a great, friendly, helpful and awesome staff altogether... you guys rock

NPS: N/A

★★★★★ by Iva Spivey on 2019-03-17

Good service and nice peoplw.

NPS:

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★★★★★ by Iva Spivey on 2019-03-05

Good srevice very nice people

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2019-02-28

I have worked with both Hugo and Adriana at Eye Elegance. I found both to be very professional and knowledgeable about their products. I also appreciate their ability to identify frames that are the most flattering for your features. Sometimes the frames you might not pick yourself really do look the best on you! Also important to me, as I wear blended lenses, is the overall lens quality. I love being able to put on blended lenses and not have any difficulty adjusting to them. So far, my experience at Eye Elegance has been great with the lens quality.

NPS:

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★★★★★ by Rick Bullard on 2019-02-21

The folks at Eye Elegance were very helpful in my search for frames. They have a large selection of premium brands so my search was quick and easy. Their friendly service will make it easy for me to refer them to friends and family

NPS:

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★★★★★ by Larry Cooper on 2019-02-05

It was a beautiful experience.

NPS:

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★★★★★ by Cherrill Farmsworth on 2019-02-04

Over the top. Staff was incredibly knowledgeable and guided me to the best choice

NPS:

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★★★★★ by Rose Marie Battig on 2019-01-31

Hugo, is the best always gives me the best service and is very helpful to pick out the best for me.

NPS:

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★★★★★ by Gary Nimetz on 2019-01-28

Hugo was great, took his time with me until I found the right frame and lenses.

NPS:

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★★★★★ by Anon on 2019-01-24

Good experience changing to new frame after many years with old frame brand

NPS:

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★★★★★ by Guillermo Zambrano on 2019-01-14

Excellent customer service, Adriana was very helpful and patient to help me choose the best frame.

NPS:

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★★★★★ by Cynthia Pitcher on 2019-01-12

excellent service, professional staff and very, very nice people.

NPS:

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★★★★★ by Laura Musemeche on 2019-01-09

Eye Elegance at Post Oak has provided excellent service over the past few years. They have provided new lenses for several pairs of expensive sunglasses,, saving me from having to buy a whole new pair! Fast , friendly care has been given every time.

NPS:

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★★★★★ by Michael Tilotta on 2018-12-29

Went to eye elegance got glasses years ago I needed some more glasses went somewhere else then went to another place, what a mistake to go anywhere else the knowledge they have is awesome

NPS:

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★★★★★ by Jahn Oler on 2018-11-01

They have taken great care of me! Thanks!

NPS:

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★★★★★ by Paul Butler on 2018-10-30

My life has changed in amazing ways since I started going to Eye Elegance a few years ago. I now go there for all of my eyewear needs. They value their customers and help you in any way they can. They are honest and won't recommend something they find unsuited to your face or overall appearance. You can't go wrong with their staff, and their frames are the most unique you'll find anywhere in Houston. I have recommended Eye Elegance to many friends, and I'll continue to do so. Try a visit to Eye Elegance. It's worth your time.

NPS:

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★★★★★ by Gena Jacobsen on 2018-10-24

Very helpful and great selection!

NPS:

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★★★★★ by Linda Rhymes on 2018-10-24

Great

NPS:

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★☆☆☆☆ by Ali Etminan on 2018-10-24

I had an issue with my lenses and they had no interest in helping Me. I was supposed to receive a phone call from them which never was done and I had to go there to keep inquiring and insisting for them to help me resolve the issue. Not what what you expect from a well run business. It was a very very disappointing experience.

NPS:

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★★★★★ by Leah Petaks on 2018-10-22

Excellent personal service. Hugo was very knowledgeable about eyeglass fitting.

NPS:

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★★★★★ by Edward Gripon on 2018-10-15

Excellent and professional service

NPS:

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★★★★★ by Alan Goonie on 2018-09-29

Great service

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Suzanne Cade on 2018-09-20

Eye Elegance was outstanding from start to finish!! I needed attractive glasses to replace contacts lens for a couple of months. I found their selection great with stylish choices. Once my prescription was sent from my Optometrist, they completed my glasses in a few days. They carefully fit the new glasses to my face until they were perfect! I can't say thank you enough to WONDERFUL staff at Post Oak Blvd. Eye Elegance!! They also have the cutest dog (Cocoa) who makes the entire experience just right!

NPS:

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★★★★★ by Danielle Getts on 2018-09-11

The man who helped me pick out my eyeglass was very helpful and knowledgeable.

NPS:

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★★★★★ by Anon on 2018-07-23

Hugo was very personable and helpful!

NPS:

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★★★★★ by Anon on 2018-07-08

Great products, great people.

NPS:

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★★★★★ by Anon on 2018-07-05

Very good selection of frames, but great service which really separates them from other stores we have been to, Hugo did a great job no only with selecting frames but also with following things up. Highly recommend this store if in the market for glasses.

NPS:

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★★★★★ by Julia Blailock on 2018-07-04

Hugo was excellent!

NPS:

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★★★★★ by Anon on 2018-06-18

Service was great!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Matresa Allison on 2018-06-09

I always get very personalized service at Eye Elegance! That's why I have been a customer for over 10 years!

NPS:

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★★★★★ by Anon on 2018-06-01

Very professional. Always answer all your questions. Expertise in what they do. Excellent service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cindy Tissue on 2018-05-29

Nick is great at picking out glasses. Second time we went in and bought the first pair of glasses he picked out for my husband. Perfect picks! He's very knowledgeable and honest.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robyn Jones on 2018-05-25

Omg, the service is wonderful, very intinive, they are always ready to assist you in getting the best eyewear that compliments your face.., this is the only eye candy store that I will continue to shop for as long as I'm needing to wear glasses!!!!!!

NPS: N/A

★★★★★ by Anon on 2018-04-30

Nikolas was very kind and professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-04-30

Nikolas helped me and he was a great professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Marshall Dinkins on 2018-04-29

Great service very knowledgeable people working

NPS:

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★★★★★ by Ivis Westheimer on 2018-04-23

Always helpful staff and a great frame selection in this expert family run business.

NPS:

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★★★★★ by Michael Pavia on 2018-04-12

Great knowledge and service

NPS:

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★★★★★ by Paige Cokinos on 2018-04-01

Hugo is a very good, objective, but a salesman with an eye for art.

NPS:

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★★★★★ by Anon on 2018-03-27

Hugo was extremely knowledgeable and patient helping two of us at one time.

NPS:

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★★★★★ by Anon on 2018-03-26

Very professional, expert staff and excellent selection/. Also, expensive.

NPS:

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★★★★★ by Anon on 2018-03-22

Awesome staff, great selections!

NPS:

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★★★★★ by Vanesa Antworth on 2018-03-19

I received great service. The staff was very friendly and knowledgeable. I would recommend.

NPS:

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★★★★★ by Anon on 2018-03-19

Very helpful and knowledgeable. Great selection of frames.

NPS:

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★★★★★ by Sharon Giordano on 2018-03-16

I have been going to Eye Elegance for many many years. I started out when they were at their Highland Village location, then onto the Montrose location and now their Post Oak location. They are the ONLY place were I would consider obtaining my eyeglasses. They are skilled in what they do, the knowledge and background of each of their longtime employees is exceptional. And their customer service is beyond excellent. Their eyewear selection is also vast. I highly recommend them and would never go anywhere else.

NPS:

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★★★★★ by Anon on 2018-03-14

I have been a client of Eye Elegance for many years. Their product and service are perfect!

NPS:

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★★★★★ by Anon on 2018-03-08

Jeremy was very helpful and friendly. I don't think I'm an easy customer, and he was very patient.

NPS:

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★★★★★ by Anon on 2018-03-04

Employee was helpful, and he answered all my questions. Thank you.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jessica Deleon on 2018-02-28

I don't remember the guys name but he opened the store to let me find some glasses after had already finished putting the glasses away for the day and locking up . He wears red roundish glasses . I recommend anyone to go to him .

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Bonnie Tafuri on 2018-02-25

Daniel was so instrumental in helping me. I am out of state and he was so sweet to order my frames from Belgium and will do the prescription asap and fedex my glasses to me. That's the way you run a business.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Thomas Tyrrell on 2018-02-17

Always a pleasure to buy here. Frames no one else in Houston offers..

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dalia Abbott on 2018-02-15

Nick was great to work with. He took care of my eyewear needs professionally.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rebecca Taube-Schnitzer on 2018-02-14

I found exactly the styles I wanted, fairly updated yet still traditional. The person who assisted me was great and showed me pairs I never would have considered that I love

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Darrell Fluellen on 2018-02-03

They were friendly and helpful!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Eileen Peckis on 2018-01-30

Service was excellent. They shipped my glasses and got the repair done very fast and found the exact bridge.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-01-27

Always the best professional assistance, patience and care.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cindy Reid on 2018-01-15

Excellent service

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Patty Larkin on 2018-01-11

Hugo was extremely helpful and was able to repair my loose arm my glasses at no charge. Hugo is obviously very knowledge about the products and his service was top knot. I was so happy with the service I received I purchased another pair of high quality eye glasses on sale. Thank you for all your help Hugo! :)

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by LeeAnn Kilcoyne on 2018-01-01

The young man who assisted me was very efficient and knowledgeable.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-12-31

Wonderful customer service and amazing choices. Once you have made the move to Eye Elegance, you'll never go anywhere else for all of your eyewear needs!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda De Caro on 2017-12-29

Staff are always helpful And accommodating Fabulous choice of frames

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Laura Musemeche on 2017-12-02

Very personal and friendly help from Nick. Fixed my bent sunglasses for free and recommended the proper type of lenses for a broken set I had.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-11-20

fantastic service and selection.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Efren Picoc on 2017-11-04

The store has the fine quality of eyeglasses for man with professional opticians able to assist and advise you of the frame shape and style that fits your prescription needs which I could recommend to my friends.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-10-30

The sales associates were very helpful and took their time with my husband and myself and we were very happy with our experience there.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-10-27

Very courteous and professional

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Camille Warmington on 2017-10-11

Excellent customer service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by George Santos on 2017-09-27

Eye Elegance always provides great service and has excellent products

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gwen Taft on 2017-09-25

Professional, courteous and knowledgeable. Took time to explain all options available. Very pleasant experience.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-09-19

Always make purchasing eyewear a breeze with great styles available and wonderful input from the eyewear professionals.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robyn Reso on 2017-09-17

I love Eye Elegance! I can count on you to have exciting styles and choices, and I get many compliments on my eye wear. The service is great, and the employees are excellent, upbeat, and friendly. The prices are very high, but no higher than other "premium" eye stops.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-08-21

Best reading glasses. Thanks

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kevin Pishkar on 2017-08-18

Brought my sunglasses for warranty repair to their Galleria location. Was greeted quickly and with a smile. They confirmed my warranty and immediately shipped glasses to the manufacturer. The owner expedited my shipment for quicker turnaround and even followed up with a phone call when they were delayed. Got a text when they were ready and picked them up today! Got a chance to see their other selections and will go back for any future eyewear needs!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Zion Ohana on 2017-08-12

Very professional

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-07-28

Wonderful staff, wonderful selection! I'm very happy I chose to have my glasses made at Eye Elegance (Post Oak).

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-07-24

The selection was great, I got what I wanted, I wasn't pressured, and they can order either the 1.67 or the 1.74 high-index lenses which is sometimes rare in optical shops.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karen Horn on 2017-07-20

Outstanding in every way. They have excellent quality and stylish frames, the latest optical equipment to make sure your lenses are right. Careful professionals to help you.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gregory Lewis on 2017-07-13

Best quality frames, lens, fitting, service and knowledge in Houston.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-06-22

They were very helpful and I was going out of town and they got my glasses done in turn around fashion and I appreciated it very much.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Brooke Daniels on 2017-06-19

Hugo greeted me immediately as I walked into the store and took the time to see exactly what I was looking for in a pair of glasses. He was very open and honest as to what looked best and would be the best fit for my prescription. I loved how he was truly patient with me as I am very particular and wanted to try on several different styles and color finishes. I highly recommend Eye Elegance for eye glasses or sunglasses. Eye Elegance is very professional and provides excellent customer service from Hugo and the store manager.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-06-01

Would never go anywhere else for my eyeglasses.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-05-30

Great experience purchasing my eyewear from this store. Will recommend to all of my friends.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-05-29

Squeak and Jeremy are great!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Michael Boylan on 2017-05-13

The gentlemen were extremely helpful and went out of the way to help me get exactly what I wanted. Excellent is an understatement

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Vijakakumar Swaminathan on 2017-05-09

Great choices and exceptional service

NPS: 0 1 2 3 4 5 6 7 8 9 10

★☆☆☆☆ by Luis Ogazon on 2017-04-23

I bought a very expensive eyewear and had my prescription done and sent home, the frames were loose, they need adjustment and the prescription is off ! I see like the floor is waving ! To add I live in the Woodlands, now I have to go back to make adjustments or have my money refunded

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Alice Pae on 2017-04-21

Very helpful very pleasant

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2017-04-15

HUGO KNOWLEDGEABLE AND HELPFUL. GREAT SELECTION. JUST RECOGNIZE YOU ARE PAYING "FULL" RETAIL AT THIS STORE.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2017-03-29

Only place in Houston to shop the coolest frames and receive the best customer service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Nekeithia Wiley on 2017-03-22

Adrianna was very helpful and knowledgeable. I knew what frames I wanted when I came in and she helped me to select the right shape lenses for my Cartier frames. As fas as customer services is concerned, she is superb. She answered all my questions time and again, patiently and informatively. I will definitely be back.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-03-13

Couldn't be any happier with my experience at the Post Oak store. I was in a hurry and Nick was able to find me the perfect pair of sunglasses and get me out of there in less than 5 min. Will definitely be returning in the future for any of my sunglass needs.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-02-13

The absolute best place in Houston to shop for glasses!!!!!!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dena Magelssen on 2017-02-03

Hugo and Nick were very helpful. I cannot wait to get my glasses!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Elizabeth Stolpe on 2017-01-29

I came in for the first time last week looking for small parts to repair my glasses. Not only did the store have what I was looking for but Hugo had them fixed up on the spot. I was really impressed with the service. I then looked around at the frames and found the stock to be really lovely. I will be back for my next pair!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-01-28

Extremely professional, fast, and pleasant. I have been a customer since they first opened and never have been disappointed.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2017-01-02

I've been wearing frames for 40 years and need them to be somewhat fashionable looking. The person that helped me me at a different store/location happened to be working at Eye Elegance and I was so happily surprised to find him here. He's that good. He picked out the right frames for my face with the first pair I tried on. Service was excellent as he also polished my current frames and found me the new frames within 10 minutes. Yay! I've been accustomed to going to eyeglass shops and looking/trying on frames for at least an hour. Frames are a little bit on the expensive end but I wear them everyday so I need them to look good and last.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Riaro Gomez on 2016-12-30

I felt the suggestions were honest exactly right. I'm very excited to get my new frames ASAP! They were not what i would have chosen. I believe it's best to go on the recommendation of of talented staff in choosing your frames.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-12-29

Great selection!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Heidi Gumienny on 2016-12-21

This is my second experience (and purchase) at Eye Elegance. The service was wonderful, and their recommendation, based on my specifications, were trustworthy. I found exactly what I wanted in their selection.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Greg Lerner on 2016-11-18

The staff at Eye Elegance are the best. Kind, friendly, patient and knowledgeable. The best possible buying experience. With the a great selection of frames. Thanks Daniel, Nicolas and Adriana.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Edward Gripon on 2016-11-13

Great service from a very accommodating staff

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Bruce Allison on 2016-11-07

Best selection of premium frames I've found

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-11-04

Best Eyeglass buying experience I have ever had. I won't shop anywhere else for glasses.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Danny Kelley on 2016-11-02

Just a very helpful and enthusiastic visit.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-10-24

Nick and Hugo were amazing. They knew what would look good and what would;t. They pulled things from shelves and drawers and god knows where to find just the right pair. They were honest about what worked and what didn't and why. Very helpful. Very constructive. And they got me to a good place!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-10-23

Great meeting. I think the tech guy diagnosed my problem and suggested a fix. Looking forward to getting my lenses.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lisa Myers on 2016-10-15

Always helpful, accommodating, caring, and they have a great selection of unique frames.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-10-01

i was disappointed by the limited selection of frames on Sale. That is a bit dishonest but i bought new glasses anyway due to yout excellent selection and assistance overall,

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Christopher Mitchell on 2016-09-24

Hugo was friendly, experienced, helpful and professional.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Bill Calderon on 2016-09-23

Dan, his son Nicholas, and their staff are all a joy to do business with. I was very pleased with my purchase.....AGAIN! Bill Calderon

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Tangie Wilson on 2016-09-22

Red carpet experience...very knowledgeable. It was like purchasing a Mercedes(eye wear with Designo options)! L.O.V.E, L.O.V.E. it.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ricardo Castro on 2016-09-11

Excellent location, perfect customer service area, and friendly staff. What else could I ask for? Thanks,

NPS:

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★★★★★ by Anon on 2016-09-03

Awesome and helpful staff. Great products. Great service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Steven Keffeler on 2016-08-24

Great products, great help. I gave 4 stars because you charged retail or better for everything. Your industry typically discounts items. I like the service and my product. Very uncomfortable with the price.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Clarence Burnett on 2016-08-24

They always take care of uou

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Bernard Bonnet on 2016-08-18

Great. Nice store and a very good service. I leave and work close to the Montrose store but my last experience was so bad that I will never go back there. In Post Oak, it's the Eye Elegance I like for the last 15 years or so: efficient, nice, friendly environment.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Paola Brancher on 2016-08-16

Great selection of high quality eyewear. Extremely knowledgeable staff. They make me feel comfortable and let me take my time without pressure. Overall, an excellent experience!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ken Sperling on 2016-08-09

I never intended to have an sunglass collection until I started shopping at Eyeglass Elegance. Terrific selection and wonderful customer service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ivis Westheimer on 2016-07-30

Always outstanding personal interaction in choosing frames and in filling prescriptions with the highest quality lenses.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-07-20

They have the best products and service in Houston. Wouldn't go anywhere else.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Linda De Caro on 2016-07-03

Polite attentive knowledgeable staff Always a pleasure to visit this store Amazing choice of eyewear

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-06-20

We have been loyal customers of Eye Elegance in the past. My wife, who is a designer, has bought several pairs of unique glasses for which she always receives compliments. I own a pair of BLAC frames and love them.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rosemary Kasprzak on 2016-06-06

I was very pleased with the service I received at Eye Elegance Post Oak. Hugo and Nicholas assisted in my frame selection and I felt confident that I would be happy with the selection I made. I love my new glasses and would definitely use Eye Elegance for future eye wear needs.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Zenobia Washington on 2016-06-06

Service is impeccable. Sales associates are very knowledgeable about fit, face and nose shape, etc. Best frame selection I've ever seen so far in Houston, TX.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-06-05

The guys at Post Oak were very helpful. I tried on 100 frames. They helped me narrow things down and I got a cool frame and wanted a couple more! Thank,you. L

NPS:

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★★★★★ by Eric Kiersh on 2016-05-17

Very helpful!!

NPS:

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★★★★★ by Anon on 2016-05-16

Very nice store. Professional service. Unique frames. They stand behind their products. Very pleased

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Stephen Donson on 2016-05-16

Great store. Professional service. Unique frames. They stand behind their products. Very pleased.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-05-09

Always excellent service and the most interesting selection of frames. I wouldn't go anywhere else!

NPS:

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★★★★★ by Anon on 2016-05-06

Great customer service with a quick turn around. The store is very nice, neat and clean with some classic and trendy frame options. Most frames were high end and seemed pricy but maybe i am unaware of the cost of good frames?!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Debbie Kay on 2016-04-29

Excellent!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dennice Wilson on 2016-04-22

Adriana was wonderful. Very helpful. Provided advice but not overbearing. Thanks!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-04-21

Thiughtful, interested, freindly and expert. What more could a customer want?

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Paul Tyllick on 2016-04-14

A great time, they showed me frames until I found what I liked, and then helped me select the best lenses for the prescription and the frame. It is like dealing with old friends. Highly recommended!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Nancy Ruez on 2016-04-09

All the staff was very friendly and helpful.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by David Kasprzak on 2016-04-05

I recently needed to renew a prescription for sunglasses, I made a visit to Eye Elegance and met with Daniel and Nicolas, the owners. They spent quite a bit of time listening to what I wanted in a pair of glasses and then made several suggestions based upon the information I gave them. After trying a few frames I made my choice and we discussed and choose the type of lenses I should use. They indicated the frames may take two to three weeks to come in but they would try to speed up the

process if possible. The frames arrived in one week instead of the three indicated, when I went to pick them up Nicolas helped with the fit and ensured everything was to my satisfaction. This has been an extremely pleasing experience and I highly recommend this store. Will definitely use them again.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Max Dyer on 2016-04-04

Attentive to my needs and they helped me get my new lenses on very short notice. Reasonable rates too.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Emma McClellan on 2016-03-13

Excellent assistance. Very patient. Really helped me select the best frames for my face. I love the frames and the new look

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-03-03

Very good experience. Professional, knowledgeable staff in whose recommendations I feel confident. Would definitely recommend them and learned of them by recommendation from a friend.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2016-02-17

Very welcoming and professional. Great selection of high quality frames re. brands, styles and prices. I also appreciate the additional brands available at the Montrose store. The professional service has continued through my selection and fitting.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Laura Musemeche on 2016-02-08

Friendly professional service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Andrea Elliott on 2016-01-31

My favorite and only place, I shop.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mark Culmer on 2015-12-23

Excellent service and very helpful throughout my shopping experience

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Paula Mynatt on 2015-12-17

Very helpful, extremely welcoming staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lois Bowersock on 2015-12-08

Excellent service and selection. I recommend Eye Elegance to anyone looking for upscale frames and top quality service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-11-23

Great range and solid advice on glasses to suit!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ann Bradford on 2015-11-19

Professional! Selection of frames, amazing.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Byron Ross on 2015-11-16

Staff is very informative and welcoming. Very knowledgeable about Cartier Eyewear.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Byron Ross on 2015-10-31

Staff is awesome and very informative

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Danielle Getts on 2015-10-30

I really love your store. And Erick Viles did a wonderful job of finding the perfect pair of glasses for me. And he gave outstanding customer service. I will deff come back to you all. And deff will recommend my friends and colleagues to your store. :)

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Charles Blankenhorn on 2015-10-07

After a long search I finally found not only the frames that I enjoy wearing, but the personnel who knew their product and how to fit a person. Adriana and Eric provided excellent assistance in selecting the frames that I wanted.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Bruce Grossman on 2015-10-01

Creative and professional staff with a great eye for fashion and design. Great experience. Chris was my salesperson and I was very comfortable putting myself in his skilled hands.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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